

**Can you spot  
an energy  
scam?**



**Did you receive a call  
threatening to disconnect  
service if you did not pay  
immediately?**

Utilities will first mail you reminders and a disconnection notice, and they'll never ask for payment by crypto, gift cards, or cash.

Learn more:

**[OEB.ca/scams](https://www.OEB.ca/scams)**

Brought to you by your local utility, the Ontario Ministry of Energy and the Ontario Energy Board.

# Scam Alert!

The Ontario Energy Board (OEB) has seen an increase in reported energy scams.

Scammers use phone calls, texts, emails, social media and home visits and claim to be from the OEB, your utility or the government. Protect yourself and your family.

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